

Music Quiz & Supper

A great night was had by all, a little bit different to our usual Laying Up Supper, but it worked!

Drinks at the Bar to start with and a chance to catch up with friends. Thanks to Paul and Alastair for keeping us topped up.

Alastair set up the PA system and worked from his mobile 'phone, Robin on voiceovers!



Jonathan, our Quiz Master, got the process on the go with two sets of questions ranging from Classical to Rock.

The Ladies served up the main course Beef Bourguignon, baked potatoes, carrots and peas. Sweets of cheesecake and gateaux, with tea or coffee and some lovely Polish pasties followed.

Jonathan was champing at the bit to jump onto the microphone, and off we go to a third round of Beat the Intro. All finished, time to add the scores.

The winners were table two; Sue and Robin, Viv and George, Lyn and Robin along with Angus.

Our thanks go to Jonathan Baggott, Alastair Wilson, Robin O'Donoghue, Paul Hills, Celia Tobin, Sue Smethers, Madelyn Turfrey, Sue Johnson and Anna Daczowska.

Comments:

Firstly, let me say what a good evening last night. The food was excellent as was the company on our table, in fact the whole evening was a success.

Robin O'Donoghue

Dear Ladies

I am belatedly writing to say how good the food was on Saturday at the Quiz Evening. The Beef Bourguignon was very tasty and the sweets were very popular with everyone and worth considering for future events. The evening was a success. Well Done!

Sue Smethers

Pete Tobin



Bonfire Cup

Average Lap Race

Sunday 4 November

Starting at 12 noon

One Race for the Trophy

YOU ARE INVITED

to our

ANNUAL GENERAL MEETING

Sunday 18th November

in the Clubhouse

starting at 2.30pm.

Followed by **FREE**

Tea and Cakes

and then the

Annual Prizegiving





Would the current holders of any Club Trophies listed on page 25 of the handbook, please ensure they are cleaned and returned to the Club before the Prizegiving on the 18th November. They should be handed to a committee member please and not just left lying about.

In Memorium

It is with sadness that we have to report the passing of Alan Ireland, one of our Honorary Members, on the 7th September 2018 at the age of 91. Until his last few weeks he had been in reasonably good health.

Alan joined the Club in 1968 with his wife Bunty, daughter Jane and son Peter. A few years later, Alan acquired Firefly 2312 (bright red), *Ileika Too* which he sailed with Jane who subsequently renamed it *Tabasco*.

Alan became the Club's Honorary Accountant keeping an eye on the Treasurer of the day. He was later made an Honorary Member. In 1993, Alan and Bunty moved to Rustington in Sussex.

The Club were represented at his Funeral on the 1st October by Martin and Sue.

We have made a donation to the British Heart foundation.

MS

Communicate with other RSC Members using



Ms Nosheem Saleem
Mr Iqbal Ahmed
Master Ilyas Ahmed
Master Humza Ahmed
Miss Safah Ahmed

RSC have recently setup a WhatsApp group so that members can arrange sailing on an ad-hoc basis and keep in touch more easily with those in the Group, rather than emailing everyone. Many people nowadays have busy family lives or work shift patterns where the scheduled sailing events do not fit in with their busy lifestyle.

Steve Forrester, writes *"I am often keen to come down for a sail on Saturday's or during the week, but am put off because it involves an email to all the members/many phone calls to see who else can come so there is safety cover. Having a WhatsApp group will allow a simple message to go out to all members on their phones to see who else may be going down to the club. If this group takes off, it will enable members to sail on many more days of the year, which can only be a good thing".*

Members can choose to join/leave the group at any time, and can configure the notifications so they are not bombarded all the time. This helps address some of the comments received from the recent survey there are too many emails sent out.

To join the group click on <https://bit.ly/2ONyOab> from your smartphone. If you do not have the WhatsApp app you will need to install it first from the Google Play or Apple App Store.

Steve adds *"In the future, more groups can be created such as a Trojan group so the young sailors attending those sessions can help shape the sessions and give quick feedback of what they would like to do".*



If you speak to any prospective members who come to the Club to get information about joining, you will find some Membership Information packs in envelopes in a box, either on or behind the Bar. Everything they will need to know is in these packs. Please hand one to these visitors.

**TRY SAILING
IN MAY**



**PTBO Open Day
Sunday 19 May 2019**



Message us on WhatsApp



It is hoped that as many members as possible will turn up to help finish off the major works we have in progress.

If not, then the Committee may have to consider contracting this out, which will cost the Club money.

Toby at the British Youth Sailing Regional Junior Championships 30th September at Queen Mary Sailing Club

As we pulled up to the vast Reservoir of Queen Mary Sailing Club I realised why it is called one of the largest reservoirs in London - it is fifteen times the size of Troy Lake and is overwhelming at first glance! Claudia and my Dad came along to help me rig, give me coaching, help me launch and generally help out with the whole day, so a big thanks to Claudia and Dad for making this all possible!

I think that club racing every Sunday really prepares one for an event like this because you're getting coaching and learning tactics from everyone at the club. You learn things like windward heel and roll tacks which really positively impacted the way I sailed in the races. So another big thanks to the people that give me tips while sailing on Sundays.



I was in the regatta mixed fleet, and when we got on the water just before the first race I didn't know what to expect. There was tension in the air when the one minute horn sounded, and it was only then I realized I had timed my watch completely wrong, so I had to do things the old-fashioned way and estimate when to cross the line. You guessed it... I got a bad start and I was on the tail of another Tera going up to the windward mark. As I got closer to the mark I noticed that the other Tera had underlaid it and he would have to tack again to round the mark, so I



then overtook him and found out I was the first Tera! I kept my ground, blocking him off where I could; I carried it on all the way to the finish to come third on the water and first in the Tera class.

I came off the water a few hours later after winning the Tera class in all four races, only to wait an hour and a half before prize giving because of all the protests in the other (championship) fleet - it was a tedious wait but all worth it when I went up to collect my first-place medal! It was a great experience and hopefully the start of many more winning races to come. I will be entering the championship fleet next time!

RS Tera Sport Fleet

Sailed: 3, Discards: 0, To count: 3, Rating system: PY, Entries: 4, Scoring system: Appendix A

Rank	Fleet	Class	SailNo	Club	Helm	Crew	PY	HelmSex	CrewSex	R1	R2	R3	Total	Nett
1	RS Tera Sport	RS Tera Sport	3578	Rickmansworth Sailing Club	A McFarlane		1457	Male		1.0	1.0	1.0	3.0	3.0
2	RS Tera Sport	RS Tera Sport	3013	QMSC	Cameron Kelly		1457	Male		2.0	2.0	2.0	6.0	6.0
3	RS Tera Sport	RS Tera Sport	3014	Island Barn Reservoir Sailing Club	Niamh McLelland		1457	Female		5.0 DNC	5.0 DNC	5.0 DNC	15.0	15.0
3	RS Tera Sport	RS Tera Sport	2772	Downs Sailing Club	Nicholas Proctor		1457	Male		5.0 DNC	5.0 DNC	5.0 DNC	15.0	15.0

Missing race result sheets

Steve Forrester is working on the results for this season, but has stumbled on a problem. He is unable to locate the results for the whole of JUNE. If anyone knows of their whereabouts, can they please let Steve know as soon as possible. Do any of the duty officers covering that period have any knowledge as to where they might be please?

If you have sailed Laser 181327 during the Wednesday Evening Series, will you please identify yourself to Steve or Caroline, as your signature does not tell us who you are.



CONGRATULATIONS to Sean and Jayne on the arrival of Anthony Hodges on the 22nd September, weighing in at 8lbs.

How you can help YOUR Club?

Some members may have some skills which we are unaware of and may possibly be of use in various activities coming up over the next year. As examples, we have kitchen fitters, electricians, fundraisers and carpenters amongst our members. Plus many other trade skills. If you feel that you have a particular skill or some knowledge that can be put to good use that would be a benefit to us, please send that information to:

pertertobin@lowerroadsigns.co.uk



Membership Renewals due on 1st November 2018

If your membership is due on the 1st November, you will by now have received your renewal request by e-mail.

If you think anything is incorrect, you can either alter some of it yourself via the web site, or you can email

membership@rscsailing.org

with the updated information.

You will have to log into the web site, this will enable you to make your payment by BACS (**this is the preferred way of paying please**). You can send a cheque, details of where to post it are in the email. Please do not leave payment at the Club.

Full instructions as to how to access the Members Section of the web site are contained within the email. Please do not be deterred from this process as it has been designed to make life easier all round. This system will also make other processes within the Club so much easier.

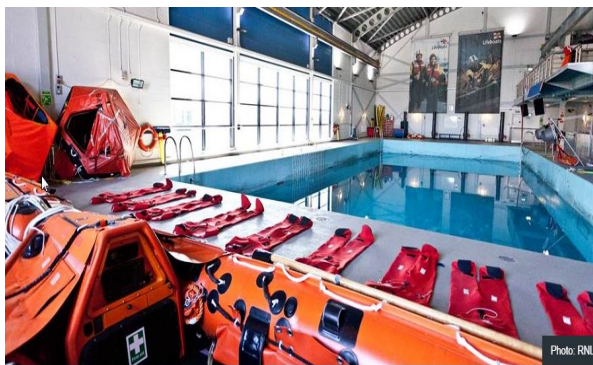
If your renewal is not due now, the process will be the same when your membership is due to be renewed.

*Thank you for your
cooperation and
understanding*


Lifeboats

RNLI
COLLEGE

The RNLI Headquarters based in Poole, run conducted tours of their College based in Poole. If you are lucky enough, you may even be able to take the helm in a simulator of a Lifeboat. Make sure you take your sea sick pills as although the boat does not move, unlike an aircraft simulator, the video and sound does bring on a queasy stomach if you are prone to it. Just shut your eyes though, and it will disappear.



During the tour, you will see the indoor sea survival pool, where lifeboats can be turned turtle and righted again, along with safety rafts.

If you want to have a look at the lifeboat cockpit, or a demo in the survival pool, just click on the appropriate image.

This could make a good day out for you, the tour lasts approximately 1½ hours. You can have lunch before or after the tour and also stay the night at the College. More information can be found if you click the RNLI logo at the top.

If sufficient members wanted to make a day out to visit the College, perhaps we can arrange it as a Club outing. We can hopefully call on our own James Vaughan to show us round. Sue and I visited it recently and will be going back again to see the production workshop where they build their own boats.

So, if anyone is interested, please drop me an email and we can judge the response. Just let me know if you prefer a weekday or possibly a Saturday, but facilities may be restricted at a weekend though.

martinsmethers@rscsailing.org

Martin

IF YOU'RE THE LAST ONE OUT...



TURN OFF THE LIGHTS

But before you turn the main electricity switch OFF, would you please turn the lights, fridges and any other electrical appliance OFF.

If you do not, then whoever switches on has to go round and do it, they often forget, so we use electricity for no reason and waste money!

 Join
  Shop
  Raise

Collect **FREE** funds for us any time you shop with



Sign up now

[Click here](#)

£184.55

has been raised so far

Christmas Lunch and Father Christmas



Sunday
16th December
at 2pm



Christmas Fayre



Vegetarian option available

Adults £10 - Children age 12 and under £5
Those under 5 come for FREE

To Reserve tickets, just e-mail reservations@rscsailing.org
confirming the number of tickets required and the sex and age of any children
or make a BACS payment to RSC Sort Code: 30 - 15 - 95 Account : 00056128

or



Via the web site



Will arrive during the afternoon
with a present for those who are 12 and under.

*Please let us know the age of the young person or persons
you will have with you and whether they are a boy or girl,
so that we can let Santa know what to bring with him.*

Reservations have to close on Sunday 9th December



Rickmansworth Sailing Club Members Satisfaction Survey 2018

Thank you to the 45 members of RSC who took part in the survey which ran through June 2018. The Committee are reviewing these comments to see what can be achieved in the short term and which we need to consider in the mid to long term.

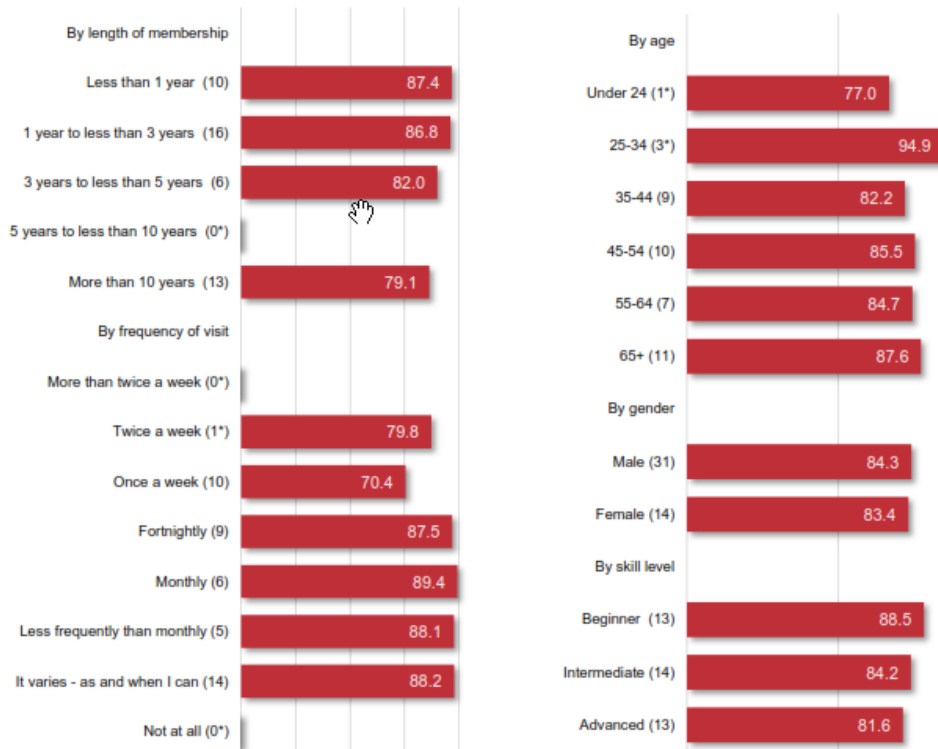
54 clubs replied to the survey, representing 4,022 individual members.

This table alongside shows the breakdown by number of years membership that the respondent has been a member. The majority of responses (71%) came from members with less than 5 years of membership.

How satisfaction varies...

The Customer Satisfaction Index (CSI) for your club is 84.0

In the charts below, you can see how the Satisfaction Index varies between different members based on their characteristics or their activity etc. The higher the Customer Satisfaction Index, the more satisfied the members are. The sample size is shown in (). Sample sizes marked with a * are low so treat these results with caution.



We scored above average for member satisfaction

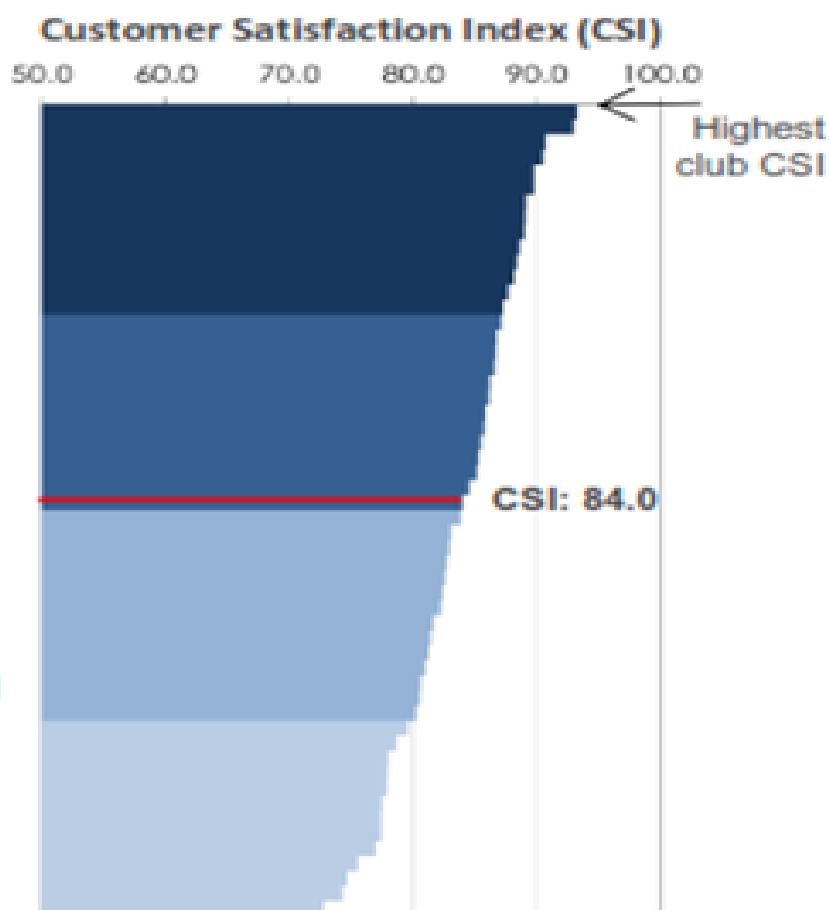


Satisfaction compared with other clubs

We generated a CSI for each club that took part in the survey.

The chart is a Customer Satisfaction Index (CSI) League Table showing the range of club scores from the lowest to the highest. It shows your club's position compared to all the other clubs' results (53 other clubs).

The highest CSI is 93.2 and the lowest is 72.7. The average CSI is 83.2.





Where we did score well, was where members were asked to rank 23 facilities in order of importance, we exceeded these expectations in 14 categories.

Some of the comments which the Committee are carefully considering include:

Clubhouse facilities - The main area of criticism was our clubhouse facilities, obviously tired. This is already the focus of much effort by the committee to try to improve it, but clearly an ongoing issue not to be resolved at a stroke "

The Club needing to modernise - we have done much to improve over recent years, the RIB, new Jaffa, Training Hut, regaining RYA Recognised Training Centre status



Most responders were happy with the training facilities, we know we have challenges with scheduling and accommodating everyone's requirements (both trainers and trainees). We are open about the fact that our training is provided by unpaid volunteers who give up their free time to help others learn.

The amount of training we have been able to deliver has also been impacted by late cancellations by students. This is all under review to ensure that we can offer the best possible facility with the resources that are available to us.

Several members implied that training fees were high, in fact they are on a par or lower than other training centres locally.

Casual sailing time - A number of members wanted more time to perhaps cruise and practice. Whilst this time is available from 10am on a Sunday (a few people wanted the Club open earlier on a Sunday), it would seem that this is not widely appreciated. Likewise, there are many Saturday afternoons when the Club is utilised with training, the Trojans or members just enjoying themselves.

The Club, described in one word - The 5 most frequently mentioned words are shown below along with the times the word was mentioned:

- 1) Friendly - 19
- 2) Family - 2
- 3) Dedicated - 2
- 4) Welcoming - 1
- 5) Excellent - 1

**You can view the
full results if you**

[Click here](#)

